

Norton Alderson

From: Norton Alderson **Sent:** Fri 7/30/2010 4:49 PM
To: 'Mike Boyd'
Cc:
Subject: RE: update
Attachments:

Hello Mike

Sorry to be the squeaky wheel.....any new thoughts or a response? My boat is still at Archer Marine. Have a great weekend!

Regards,

Norton

From: Norton Alderson
Sent: Monday, July 19, 2010 6:04 PM
To: 'Mike Boyd'
Subject: RE: update

Hello Michael-

How was your trip and what are your thoughts on this defect? I understand you saw Dave Davis' boat too? I haven't seen his boat since being fixed but will probably see it at the SCOPE poker run late next month.

Looking forward to hearing from you.

Regards,

Norton

From: Mike Boyd [mailto:mboyd@formulaboats.com]

Sent: Wednesday, June 30, 2010 9:16 AM
To: Norton Alderson
Subject: update

Norton,

I spoke to Archer again earlier this week and am planning to visit them late next week to view your boat. At this point my views toward this matter have not changed, but I want to view your boat and speak with Dan in person prior to conveying a definitive response to your last letter. I will be back in touch following my visit.

Regards,

Michael R. Boyd

Director of Product Support/Consumer Affairs

Formula Boats

260-724-1412

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